

WHAT HAPPENS WHEN YOU PURCHASE AN ASSESSMENT?

An effective, eight-step assessment process is timed in accordance with organizational and board member readiness. Designed with your organization's information needs in mind, this hassle-free online process is conducted within a reliable and secure collection platform that preserves a respondent's anonymity and sets the stage for meaningful data discussion and action planning.



1. GETTING STARTED.

You purchase an assessment product online or by calling 202-349-2583.



2. AN IMPORTANT EMAIL.

Within three days, you'll receive an email with next steps and a few questions to answer.



3. SEND US YOUR SPECS.

You send BoardSource your specifications, including your timeline, list of participants, facilitator information, and more. The timing of this stage depends on you and your timeline.



4. CONFIRMATION.

Boardsource sends you a confirmation email within three business days.



5. READY, SET, GO.

You confirm the assessment specifications. The timing of this stage also depends on you and your timeline.



6. COMPLETING THE ASSESSMENT.

BoardSource launches the survey and sends each participant an email, usually on the same day you confirm your assessment specifications.



7. FINISHING THE SURVEY.

BoardSource closes the survey. This stage can be extended at your discretion, but we recommend it remain open for at least two weeks.



8. ANALYZING THE DATA.

BoardSource sends data report(s) to your facilitator within three to five days of the survey's closure. (13 days for CONNECT)



The BoardSource Board Self-Assessment (BSA) lays the foundation for setting board development priorities and motivating board members — individually and collectively — to strengthen the full board's governance performance and practices.

Additional products are also available that build on our assessment tools and enhance the interpretation of the data it provides.

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