CONNECT

BOARD SELF-ASSESSMENT

SAMPLE ORGANIZATION Executive Summary Report

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BoardSource

Using the Results

Use the results of your board assessment to:

- 1. Identify gaps between expects and actual performance
- 2. Develop shared understanding
 - Ensure that all board members have a shared understanding of the board's roles and responsibilities
- 3. Provide a context for discussing opportunities to strengthen the board
- 4. Follow best practices
 - Model accountability and enhance credibility for the organization among staff, volunteers, donors, and other constituencies



Understanding the Data

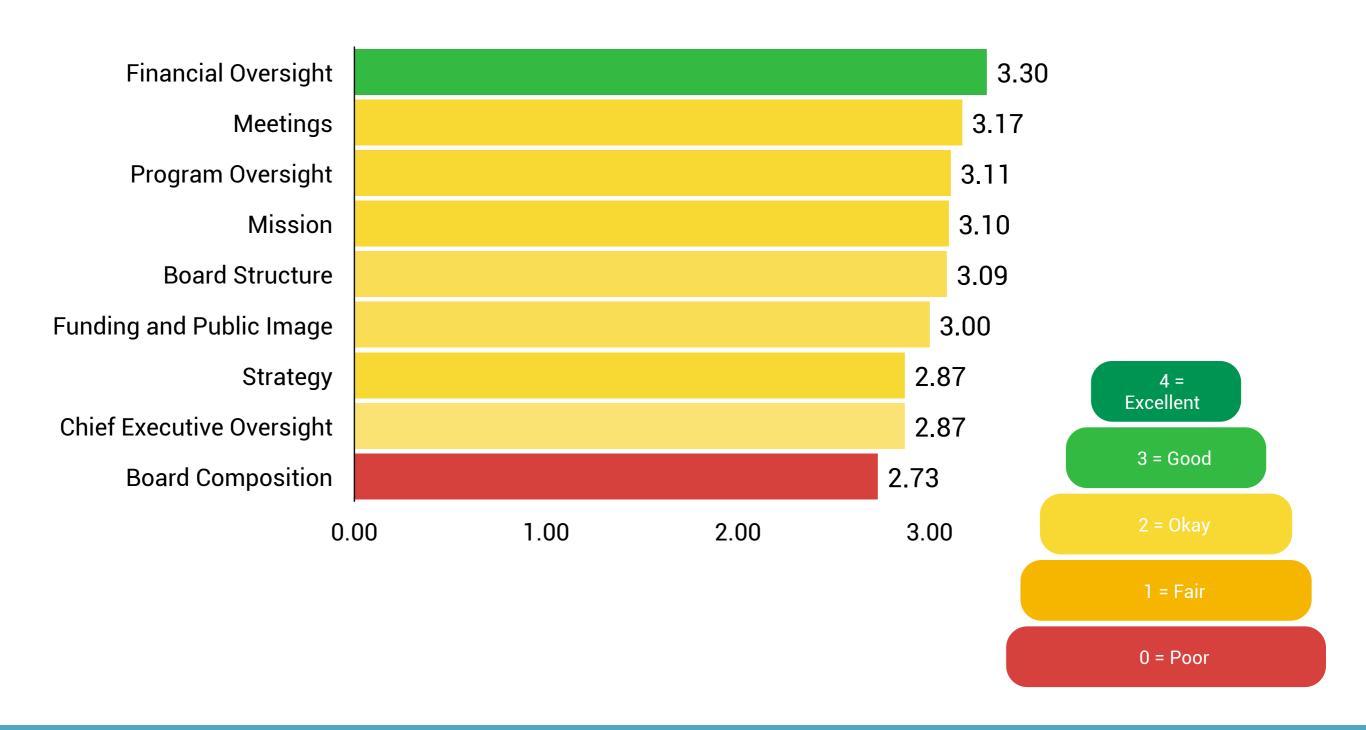
The Board Self-Assessment measures your board's performance against recognized roles and responsibilities as defined by BoardSource in one of the sector's most highly respected and enduring publications, Ten Basic Responsibilities of Nonprofit Boards.



Performance at a Glance

	Role & Responsibility	Responsibility Score	Role Score
	A. Set Direction		
	 Mission 	3.10	2.97
	 Strategy 	2.87	
	B. Ensure Resources		
	 Funding and Public Image 	3.00	2.84
	 Board Composition 	2.73	
	C. Provide Oversight		
	 Program Oversight 	3.11	2.10
	 Financial Oversight 	3.30	3.10
	 Chief Executive Oversight 	2.87	
	D. Board Structure and Operations		
	 Board Structure 	3.09	3.13
	Meetings	3.17	3.10

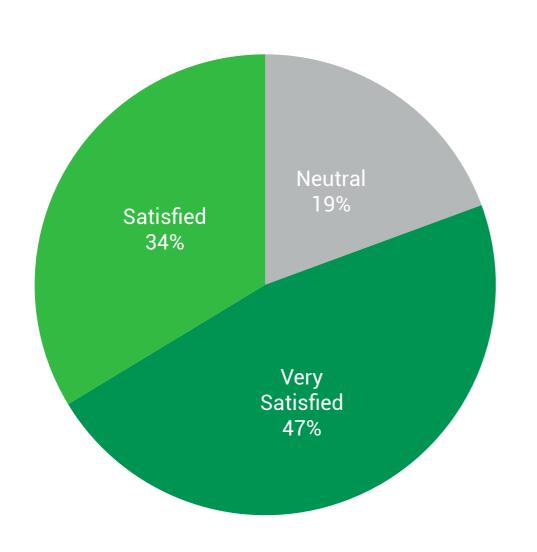
Performance Scores: High to Low

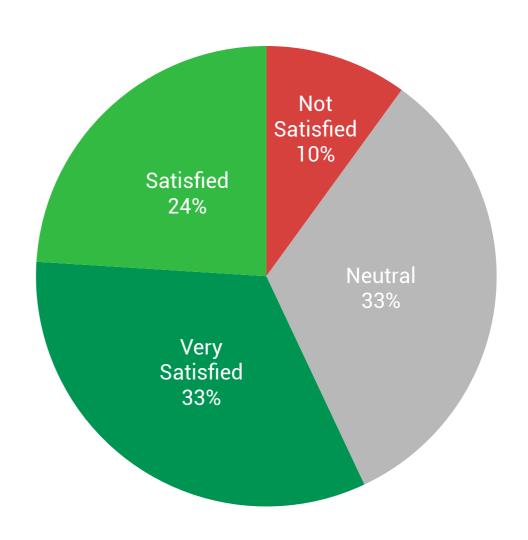


Satisfaction with Board Size & Effectiveness

The size of the board meets the current needs of the organization.

How satisfied are you with the overall effectiveness of the board?

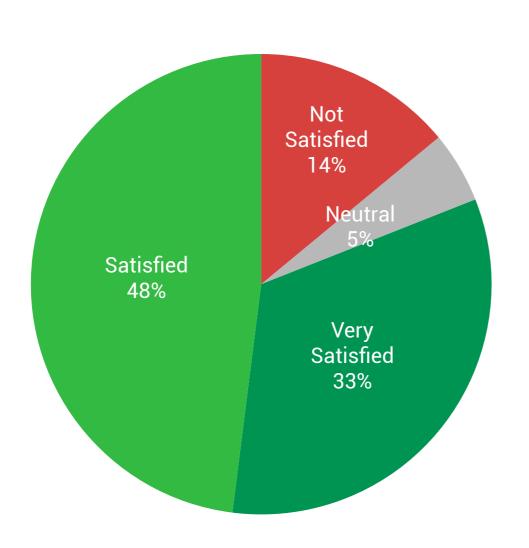


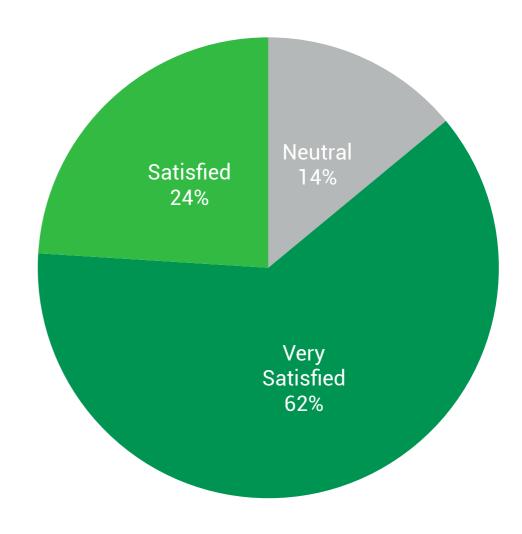


Satisfaction with Commitment & Overall Experience

The level of commitment and involvement demonstrated by most board members.

Do you find serving on this board to be a rewarding and satisfying experience?



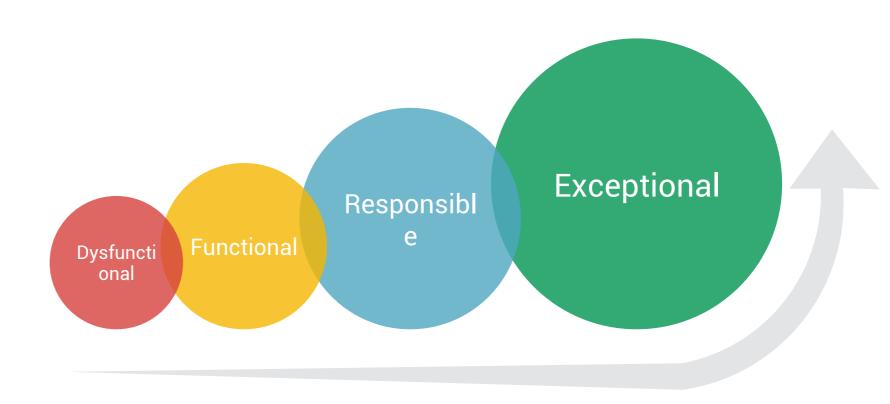


Highest Scoring Questions

Survey Question	Average	DOC	DKs
1.1 Supporting the organization's mission.	3.60	63%	1
6.4 Reviewing the results of the independent financial audit and management letter. (Select "Not Applicable" if no audit is done.)	3.47	70%	2
6.8 Complying with IRS regulations to complete Form 990 or 990-EZ, if applicable.	3.45	57%	1
9.2 Establishing and enforcing policies related to board member attendance.	3.45	63%	1
3.1 Projecting a positive public image of the organization.	3.43	71%	0
9.3 Preparing for board meetings, e.g., reading materials in advance, following up on assignments.	3.43	71%	0
6.1 Ensuring the annual budget reflects the organization's priorities.	3.40	67%	1
7.5 Ensuring that the chief executive is appropriately compensated.	3.40	60%	1
5.1 Being knowledgeable about the organization's programs and services.	3.38	58%	0
7.2 Giving the chief executive enough authority to lead the staff and manage the organization successfully.	3.38	52%	0

Governance on a Continuum: Striving for Exceptional

Details about your report



Lowest Scoring Questions

Survey Question	Average	DOC	DKs
4.5 Effectively orienting new board members.	2.29	31%	0
7.4 Formally assessing the chief executive's performance.	2.35	27%	1
4.8 Utilizing the skills and talents of individual board members.	2.48	43%	0
7.1 Cultivating a climate of mutual trust and respect between the board and chief executive.	2.52	23%	0
3.3 Networking to establish collaborations and partnerships with other organizations.	2.56	44%	3
4.7 Planning for board officer succession.	2.58	45%	2
2.1 Setting the organization's strategic direction in partnership with the chief executive.	2.60	40%	1
4.3 Identifying and cultivating potential board members.	2.65	49%	1
7.3 Discussing and constructively challenging recommendations made by the chief executive.	2.65	34%	1
7.7 Planning for the absence or departure of the chief executive, e.g., succession planning.	2.68	37%	2

You should take a closer look at...

Specific items of focus



"Don't Know" Responses

If the number of DK answers seems high, it's time to ask why. If individuals are new to the board, then it makes sense that they can't answer some questions and there's no need to worry. If board members should know, take a closer look to determine how this can be improved.

Survey Question	Average	DOC	DKs
6.5 Establishing and reviewing the organization's investment policies.	3.06	59%	5
1.4 Articulating a vision that is distinct from the mission.	2.71	39%	4
5.5 Identifying standards against which to measure organizational performance, e.g., industry benchmarks, competitors, or peers.	2.88	49%	4
3.3 Networking to establish collaborations and partnerships with other organizations.	2.56	44%	3
4.6 Establishing and enforcing policies for length of board service, e.g., length of terms and number of terms.	2.89	48%	3
6.6 Ensuring that insurance carried by the organization is reviewed periodically, e.g., general liability, directors' and officers', worker's compensation.	3.22	64%	3
6.7 Ensuring the organization has policies to manage risks, e.g., internal controls, personnel policies, emergency preparedness.	3.33	53%	3
4.7 Planning for board officer succession.	2.58	45%	2
7.7 Planning for the absence or departure of the chief executive, e.g., succession planning.	2.68	37%	2
2.6 Tracking progress toward meeting the organization's strategic goals.	2.84	56%	2

Benchmarking Your Board's Performance

Scores are benchmarked against 450+ organizations that have taken the BSA since 2012.

Role & Responsibility	Your Score	Benchmark Score*	Comparison
A. Set Direction			
 Mission 	3.10	2.99	
 Strategy 	2.87	2.82	
B. Ensure Resources			
 Funding and Public Image 	3.00	2.58	
 Board Composition 	2.73	2.71	
C. Provide Oversight			
 Program Oversight 	3.11	2.84	
 Financial Oversight 	3.30	3.12	
 Chief Executive Oversight 	2.87	2.98	
D. Board Structure and Operations			
 Board Structure 	3.09	2.97	
Meetings	3.17	3.05	

Checklist of Board Practices

Defined by BoardSource as concrete tangible practices that characterize an effective nonprofit board.

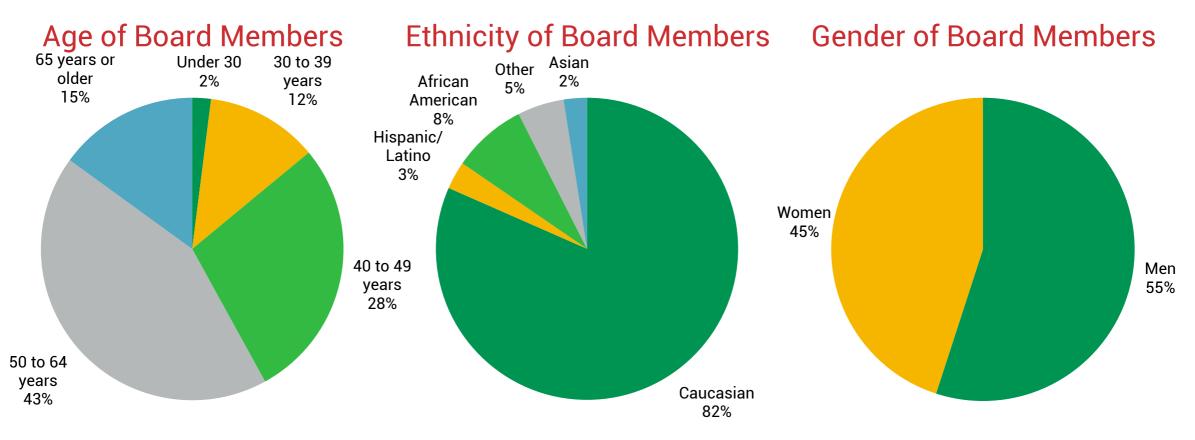
Checklist of Practices and Policies (P&P)	P&P NOT in place for your organization	Benchmark Group with P&P in place*
Organizational Practices	2. Does the organization have a written vision statement?	79%
	2. Does the full board receive financial reports at least quarterly?	95%
Oversight Practices	4. Did the board, or a committee of the board, meet with the auditors without staff present? (Select NA if there is no independent audit.)	66%
	10. Have all current board members and senior staff signed a conflict-of-interest and annual disclosure statement?	71%
	2. Is the length of board member terms defined?	93%
	3. Is there a maximum number of consecutive years a board member can serve?	72%
Board Practices	4. Does the board have an annual retreat?	45%
	6. Is there a written policy specifying the executive committee's roles and powers? (Select NA if the board does not have an executive committee.)	66%
CEO & Supervision	2. Is the chief executive evaluated annually by the board?	81%

Here's What's Typical

Your board has 24 voting members.

The average board has 16 members.

- 25% of boards have 11 or fewer members
- 50% have 15 or fewer members
- 75% have 20 or fewer members



Here's some considerations moving forward...

Expert recommedations



Want More?

CONNECT is intended to be a high-level overview of your board's self-assessment results. To drill down further, you may want to consider...

- An in-person facilitated retreat
- Additional coaching phone calls with a BoardSource governance consultant

For more information, please contact <u>assessments@boardsource.org</u> or

202.349.2583

BoardSource is dedicated to advancing the public good by building exceptional nonprofit boards and inspiring board service.

